



## Member Agreement

### Contractual Agreement

#### **Monthly Payers**

If I have joined on a monthly basis I understand that I have entered into a rolling contract with the Sports Training Village where by I am required to give one months written notice before my next payment date (1<sup>st</sup> of every calendar month) should I need to cancel.

Your direct debit should not be cancelled by yourself until we have instructed you to do so. Should you fail to meet the final payment an invoice would be sent to you. Continued failure to complete the payment would involve a transfer of the balance to a debt collection agency.

#### **Annual Payers**

If I have paid a lump sum, then no part of the payment is refundable (irrespective of usage and circumstances). Notification of renewal will be received during the twelfth month of my membership.

#### **Medical Freeze Facility - £2.50 per month (free for annual payers)**

The Sports Training Village operates a facility whereby a member may freeze their membership if they have incurred an injury or if they are pregnant. We allow for minimum of 1 month to maximum 6 months for this type of freeze. This must be applied for in writing at least 2 weeks before the freeze start date and must be supported by a Doctor's note/maternity letter. Please note that the freeze facility can not be done retrospectively and does not form part of the contractual period (application forms are available from reception).

#### **Business Freeze Facility - £2.50 per month (free for annual payers)**

Freezing your membership due to work relocation (i.e. not valid for hectic schedule etc) must be supported by a letter on company headed paper (signed by your employer), or formal email from your company. We allow for a minimum of 1 month to maximum 6 months for this type of freeze. Please note that the freeze facility can not be done retrospectively nor for holiday and does not form part of the contractual period (application forms are available from reception).

#### **Tennis Membership – Seasonal Freeze Facility £2.50 per month (free for annual payers)**

Because of the seasonal nature of tennis as a sport, members may only take advantage of a freeze facility for this membership type. We allow for minimum to maximum 6 months for this type of freeze. This must be applied for in writing at least 2 weeks before the freeze start date. Please note that this freeze facility can not be done retrospectively and does not form part of the contractual period (application forms are available from reception).

Name -----

Signed-----

Member of Staff -----

Date -----